

# **CANCELLATION & NO SHOW** **POLICY**

WE WOULD LIKE TO REMIND ALL PATIENTS THAT APPOINTMENTS CANCELLED OR RESCHEDULED **LESS THAN 24 HOURS** BEFORE THE APPOINTMENT START TIME **WILL BE CHARGED A FEE.**

## **PHYSIO**

PATIENTS WHO RESCHEDULE OR CANCEL WITHIN 24 HOURS, OR DO NOT ATTEND THEIR APPOINTMENT WILL BE CHARGED A FEE OF **\$45.00**

## **MASSAGE**

PATIENTS WHO RESCHEDULE OR CANCEL WITHIN 24 HOURS, OR DO NOT ATTEND THEIR APPOINTMENT WILL BE CHARGED **50%** OF THE SESSION. A SECOND OCCURENCE WILL RESULT IN **100%** CHARGE.

PLEASE BE ON TIME FOR YOUR APPOINTMENTS AS WE TRY OUR BEST TO ACCOMODATE ALL OF OUR PATIENTS AND KEEP THE SCHEDULE ON TIME FOR EVERYONE.

THANK YOU FOR YOUR UNDERSTANDING IN THIS MATTER.